

Mauna Luani

Newsletter

February 2018
Edition



CHANGE FROM OLD SECURITY KEYS TO A FOB SYSTEM

As we noted in last month's newsletter, we will be changing to a new security access system at the end of February 2018 which will require you to use a Fob to activate the security doors to enter the buildings, garage skywalks and Recreation Building. The new equipment has already been installed at all of our secured entry doors and the technicians will begin activating some of them next week. With the new readers that you see at each location all you will need to do is swipe your new Fob within a few inches of the reader and it will activate the electric switch allowing you to push/pull the door open. At the locations with an automatic door opener, this will activate the door to open automatically. All other doors will work as before with the exception that you will not have to put a key into any type of lock any longer. Simply swipe your Fob within a few inches of the reader and the door can be opened.



The process of picking up your new Fobs will still require a trip to the Management Office by you with **EACH** of your current security keys. **We will be issuing a new Fob for each of the old keys that you physically have in your possession.** No Fob will be issued for security keys that we cannot verify that you still have and were paid for by you. The deposit currently on file with us for your old security keys will be transferred over to the new Fobs. Below is the planned schedule for this key transfer:

East Building Residents.....Feb 5 - 10
West Building Residents.....Feb 12 - 17
All Others.....Feb 20 - 24

On **Monday, February 26, 2018** all of the new readers will be activated to work only with the new Fobs and the remaining locks will no longer accept the old keys. If you have not picked up

your new Fobs by that date your old keys will no longer work in the doors. Please try to come to the office in accordance with the above schedule to alleviate crowding. Once we change over to the Fobs on February 26th, you may either turn your old keys back in to the Management Office or simply dispose of them since they will no longer work. If anyone has any questions regarding this process please contact the Management Office at 395-7544.



***NOTE:** Don't forget that
special someone on Valentine's
Day, Wednesday,
February 14, 2018!!!*



HOLIDAY NOTICE



The Management Office will be closed on Monday, February 19, 2018 in observance of the President's Day holiday. Please contact Security at 395-7422 if you need assistance. Have a safe and fun holiday!

UPDATING OF BICYCLE STORAGE AREA



In February we will begin cataloging all of the bicycles currently being stored in our Bicycle Storage Area adjacent to the West Guest Parking. The ultimate goal is to clean out all of the old, non-functioning bicycles so that we have room for existing and/or new bicycles to be stored there. Over the years we have accumulated a large number of bicycles that have been abandoned or not used which has caused a great deal of clutter making it hard for residents who do use their bicycles to find a place to sit and lock their bicycles. Shortly we will begin noting the Mauna Luan decal numbers for all of the bicycles to be sure they are all registered with the Management Office. Any bicycle that does not display one of these decals will be cut loose and removed. We will then go through all of the decal numbers to determine whether the residents still live here. If not, those bicycles will also be removed. Finally, we will contact everyone who has a bicycle that has obviously not been out of the storage area for a long time to see if we can remove, donate or dispose of those. What we would like to request is that all residents who have bicycles stored go down to the storage area and check your bicycle to ensure that there is a decal displayed so it does not get removed by mistake. As we have noted in the past, if you no longer want your bicycle we will be happy to remove it for you. Everyone's help in this project will be greatly appreciated. If anyone has any questions, please contact us at 395-7544. Mahalo.



NOISE FROM RENOVATION WORK



As most residents are aware, we seem to have apartment renovations in progress around the Mauna Luan pretty much all the time. Because these renovations generate a lot of noise at certain times, we do require that all owners notify the Management

Office whenever they have work scheduled that will generate noise so we can provide notice to surrounding apartments making neighbors aware that they might want to plan on being out at those times. Most of the noisiest projects tend to include removal/installation of flooring; demolition of old cabinets and installing of new ones; remodeling of bathrooms; etc. So, if you are planning any type of renovation work, other than painting, please contact the office at 395-7544 and let us know the dates of work and we will send notices to your neighbors to help get through that work. Thank you for your attention to the above.



PAINTING UPDATE

Eko Painting has completed their work on the East Building and is currently working on the West Building apartments toward the driveway side. They have put up a number of barricades beneath their work areas to prevent people from walking under them. Please pay attention to these barricades as there could be objects dropping from above that could injure someone if hit. If their work will cause any type of problem for you on certain days, please be sure to contact the Management Office so we can try to work out any problems. If you have any other concerns about any portion of this work let us know as soon as possible. Thank you for your continued patience and cooperation during this long project.



SPECTRUM CABLE SERVICE

There has been a great deal of confusion recently regarding our current cable provider, Spectrum, and what services they are going to provide. Unfortunately, we still do not have a new contract in place with them and based on discussions, there will be changes in the current level of services. Any resident who currently uses the analog signal (where you simply attach the cable to the back of your television) will no longer be able to obtain a signal after they switch over completely to digital service. That date is currently February 20, 2018 unless something changes. If you already have a cable box that you received from Oceanic in the past, you should still be able to watch the televisions that are hooked up to this box. One thing that Spectrum has repeatedly said is that they will only provide a digital box at no charge to residents, not the DVR service. That would mean that if you have a DVR box on your primary TV, the actual box will be free but they will begin charging for the DVR service that you use to record programs. We have heard different costs for that but they will probably range from \$8.45 to \$11.99 per month. The Board of Directors is currently reviewing a proposal from Spectrum for services and will also be looking at other options that may be available. As soon as we know something concrete we will let all of our residents know.

As always, we solicit your comments, suggestions and even complaints to help keep the Mauna Luan one of the finest places to live in Hawaii.

Did you know that we have a web site? Please visit us at: www.maunaluan.com to find more information about the Mauna Luan. Mahalo!

