



WINDOW WASHING

On Monday, June 26, 2017, American Window Cleaning (AWC) will be here for the quarterly cleaning of the exterior apartment windows here at the Mauna Luan. We will post notices on the 1st, 3rd and 5th elevator landings in each building the week prior to this cleaning as a reminder to everyone. As before, all plants will need to be removed from exterior planter boxes, and if you have screens blocking access to any of your windows, they will need to be removed also. ***Please note: due to the painting project currently underway on the East Building, we will not be washing windows on apartments from "B" thru "E" at this time.*** Here is the tentative window washing schedule:

- Mon, 6/26/17 - West A,B,C,D,E apts
- Tue, 6/27/17 - West F,G,H,J,K,L apts
- Wed, 6/28/17 - East A,F,G,H apts
- Thu, 6/29/17 - East K,L apts
- Fri, 6/30/17 - Overflow day

If the weather does not cooperate, this schedule is subject to change. We will keep you updated with daily notices on the elevator landings. If you have any questions please contact the Management Office at 395-7544.

HOLIDAY NOTICE



The Management Office will be closed on Monday, June 12, 2017 in observance of the Kamehameha Day holiday. If you need any assistance that day please contact Security at 395-7422 or 001 on the enterphone. Have a safe and fun holiday!



TESTING OF FIRE ALARM SYSTEMS



On Monday, June 5, 2017 beginning at approximately 9:00 a.m. and possibly continuing to Tuesday, June 6, 2017, Oahu Fire Protection Services will be here to conduct the annual testing of the fire alarms and sprinkler systems here at the Mauna Luan.

Throughout most of the morning and possibly into the afternoon, you will be hearing the fire alarm sirens sound every time one of the pull stations is tested. They will normally only sound for a few seconds at a time when pulled but since there are three stations per floor in each building, as well as the ones in the parking structure, it is time consuming and a noisy process. We apologize for any inconvenience this testing may cause but it is a very important part of our overall safety program here at the Mauna Luan and is also required by law. If this will cause undue disruption to you we ask that you please make alternate plans during the testing. Mahalo.



NEW PEST CONTROL CONTRACTS

Just a note that we have new pest control contracts available in the Management Office for calendar year 2017. The new vendor is Kilauea Pest Control. Their rates are \$45.00 per treatment or \$180.00 for the entire year. This is for quarterly treatments inside of the apartments. Please stop by or give us a call and we can have one delivered to your apartment or emailed to you. You can also download a copy from our web site. Also, we will need everyone on the contracted service to sign a new Entry Authorization Form if you want them to use our set of keys for entry to your apartment. If there are any questions regarding this service or what you need to do please contact us at 395-7544.

SUMMER TIME AND USE OF RECREATIONAL FACILITIES

A reminder that as we head into our summer months the use of our recreational facilities normally increases a great deal with out-of-state visitors or more frequent family get-togethers. Usually, when there is a larger number of people using the facilities our pool noise tends to increase also to where the levels may go beyond reasonable and disturb other residents. The Mauna Luan has the distinction of being designed like a vacation resort although we are in fact a residential community. All residents need to understand that with facilities such as ours it is inevitable that there will be noise from the pool areas whenever there are groups of people using them.



Those of us using the facilities also need to be especially cognizant of this problem and try to hold loud, boisterous activity and horseplay at a reasonable level while using the pool areas. Included in horseplay is tossing children into the air, playing loud games such as Marco Polo, and other loud activities. Here are some reminders regarding safety issues as well. The water slide is only to be used one at a time and you must be in a sitting position, facing the pool. Our rocks are there for aesthetic purposes and are not to be used as diving boards for the pools. Our pools are very shallow which is why there are 'no diving' signs all around the pool. This is for your own safety no matter how experienced you may think you are. Also please remember that all persons under the age of 12 must have a responsible adult supervising them otherwise they cannot be in the pool areas, including the hot tubs, alone. Your help with the above will be appreciated to help make everyone's summer an enjoyable one. Mahalo!

HURRICANE SEASON IS HERE!!

A reminder to all of our residents that hurricane season has officially begun and usually runs from June 1st to November 30th of each year. We are providing a separate special edition hurricane newsletter with helpful hints to help prepare if you hear of a storm approaching. If you have any questions on anything regarding the storms please let us know.



EXCESSIVE NOISE FROM VEHICLES



As most of you are aware, there are a number of loud vehicles at the Mauna Luan that create a disturbance for the majority of residents who wish to live here in relative peace and quiet. Through

both the Management Office and Board of Directors, we continue to receive complaints regarding the noise these vehicles generate. The Mauna Luan House Rules do prohibit excessive noise. Accordingly, this will serve as notification that the Board of Directors is beginning a program to help control excessive noise created by vehicles within the Mauna Luan. Vehicles identified as being excessively loud on the premises will initially receive notice that they must take measures to reduce the noise that their vehicle generates. Continued violations will result in fines being issued. If the problem persists, the vehicle will be prohibited from entering the property and would need to be parked outside. We trust that offending vehicle owners will take corrective action before this occurs. Mahalo.



CHANGE IN FRONT OFFICE PERSONNEL

A note to all of our residents that Elaine Wang, our front office person, will be leaving the Mauna Luan in mid to late June to move on to other endeavors. We are currently in the process of trying to find her replacement. During the transition we would like to ask for your patience and understanding when calling or stopping by for various things you may need. Mahalo.

STEALING OF NEWSPAPERS

We have received reports recently, from both of our buildings, that residents are having their newspapers stolen early in the morning, multiple times per week. This is very inconsiderate and inconvenient for the resident who has subscribed to receive the paper. If you need a paper please take out your own subscription or purchase one on the way to work.

HARASSING OF WILD DUCKS

Although the wild ducks that are frequently seen in our pools, streams and other areas of the property can be a nuisance there are laws that actually protect them from being harassed. The enforcement branch of the Humane Society came by a little while ago due to a report of a resident throwing rocks, sticks and other objects at ducks. Please remember that due to animal cruelty laws if any of these wild ducks are ever injured by something like this, the person responsible can be fined and/or jailed. Shooing them away from areas is fine but please do not throw objects that could potentially injure the animals.

Did you know that we have a web site? Please visit us at: www.maunaluan.com to find more information about the Mauna Luan. Mahalo!

