

Mauna Luan

Newsletter

June 2018
Edition



WINDOW WASHING



On **Monday, June 11, 2018**, American Window Cleaning (AWC) will be here for the quarterly cleaning of the exterior apartment windows here at the Mauna Luan. We will post notices on the 1st, 3rd and 5th elevator landings in each building the week prior to this cleaning as a reminder to everyone. As before, all plants will need to be removed from exterior planter boxes, and if you have screens blocking access to any of your windows, they will need to be removed also. **Please note: due to the painting project currently underway on the West Building, we will not be washing windows on apartments from "B" thru "D" at this time.** Here is the tentative window washing schedule:

Mon, 6/11/18	- West A,E,F,G,H,J apts
Tue, 6/12/18	- West K,L&East B,C,D apts
Wed, 6/13/18	- East A,E,F,G,H,J apts
Thu, 6/14/18	- East K,L apts
Fri, 6/15/18	- Overflow day

If the weather does not cooperate, this schedule is subject to change. We will keep you updated with daily notices on the elevator landings. If you have any questions please contact the Management Office at 395-7544.

HOLIDAY NOTICE



The Management Office will be closed on **Monday, June 11, 2018** in observance of the Kamehameha Day holiday. If you need any assistance that day please contact Security at 395-7422 or 001 on the enterphone. Have a safe and fun holiday!



TESTING OF FIRE ALARM SYSTEMS



On **Tuesday, June 5, 2018** beginning at **approximately 9:00 a.m. and possibly continuing to Wednesday, June 6, 2018**, Oahu Fire Protection Services will be here to conduct the annual testing of the fire alarms and sprinkler systems here at the Mauna Luan. Throughout most of the morning and possibly into the afternoon, you will be hearing the fire alarm sirens sound every time one of the pull stations is tested. They will normally only sound for a few seconds at a time when pulled but since there are three stations per floor in each building, as well as the ones in the parking structure, it is a time consuming and noisy process. We apologize for any inconvenience this testing may cause but it is a very important part of our overall safety program here at the Mauna Luan and is also required by law. If this will cause undue disruption to you we ask that you please make alternate plans during the testing. Mahalo.



QUARTERLY PEST CONTROL

Kilauea Pest Control will be here on **Tuesday, June 26, 2018** for their quarterly pest control treatment in the units that have contracts with them. The cost for this service is \$180.00 per year/per unit or \$45.00 per treatment if you have it done on the regularly scheduled days. It will cost \$75.00 per treatment on any other day. If you are on this service please be sure that we have an Authorized Entry form signed and in our possession if you will not be home when the technician arrives. If you are not on this service but would like to be, we do have contract forms available in the Management Office or on our website (maunaluan.com). **PLEASE NOTE: all requests for service must be made with Kilauea not later than Friday, June 20, 2018, otherwise they will be unable to accommodate you.**

If you have any questions you may contact us at 395-7544 or contact Kilauea Pest Control at (808) 236-2847.

SUMMER TIME AND USE OF RECREATIONAL FACILITIES

A reminder that as we head into our summer months the use of our recreational facilities normally increases a great deal with out-of-state visitors or more frequent family get-togethers. Usually, when there is a larger number of people using the facilities our pool noise tends to increase also to where the levels may go beyond reasonable and disturb other residents. The Mauna Luan has the distinction of being designed like a vacation resort although we are in fact a residential community. All residents need to understand that with facilities such as ours it is inevitable that there will be noise from the pool areas whenever there are groups of people using them. Those of us using the facilities also need to be especially aware of this problem and try to prevent loud, boisterous activity and horseplay while using the pool areas. Included in horseplay is tossing children into the air, playing loud games such as Marco Polo, and other loud activities. Here are some reminders regarding safety issues as well. The water slide is only to be used one at a time and you must be in a sitting position, facing the pool. Our rocks are there for aesthetic purposes and are not to be used as diving boards for the pools. Our pools are very shallow which is why there are 'no diving' signs all around the pool. This is for your own safety no matter how experienced you may think you are. Also please remember that all persons under the age of 12 must have a responsible adult supervising them otherwise they cannot be in the pool areas, including the hot tubs, alone. Your help with the above will be appreciated to help make everyone's summer an enjoyable one. Mahalo!



HURRICANE SEASON IS HERE!!

A reminder to all of our residents that hurricane season has officially begun and usually runs from June 1st to November 30th of each year. We are providing a separate special edition hurricane newsletter with helpful hints to help prepare if you hear of a storm approaching. If you have any questions on anything regarding the storms please let us know.



TELEVISION & INTERNET SERVICE

Effective June 1, 2018 the Mauna Luan has a new contract for cable television and Internet service through Spectrum (formally

Oceanic Cable). With this new service all residents will have their cable television service and Ultra Internet service provided at no cost to you. The Ultra Internet service is for speeds up to 400 mbs so if you do not need anything faster, your Internet service will no longer cost you anything. This also comes with a free wireless modem so you can use other devices within your apartment also. With your cable television, each resident will be entitled to two **FREE** digital boxes with DVR service so you can record your shows. If you require additional boxes you can pickup two more at a cost of \$6.99 per box. However, both of these additional boxes would also have **FREE** DVR service with them. Charter has been working on software to recognize Mauna Luan accounts with the new provisions but we need everyone to check your billing statements to be sure they are no longer charging you for either basic cable television or Internet service. The only charges for these items would be for additional speeds with your Internet (over and above the 400 mbs) and if you have additional digital boxes. Also, if you do subscribe to Internet, you should call Spectrum at 643-2100 to be sure your modem is compliant with the latest speed upgrades.

Enterphone Reminder - when someone calls you from the enterphone you need to push '9' on your phone to open the door downstairs.



NEW NO-SMOKING RULES



Just a reminder that the new rules prohibiting smoking or vaping anywhere on Mauna Luan property, including the apartments, goes into effect in June of this year. We are waiting on the completion of new signs to be posted around the property and will also post notices with the date this goes into effect. After that date, no one will be permitted to smoke or vape on the property.

MAIL DELIVERY - please do not disturb our mail delivery persons when they are filling the boxes; and, especially do not reach over their shoulder to try and grab your mail. With the front panel open it is easy to reach in to the wrong mailbox causing problems for our carrier. We need to ask that you wait until they are finished at your box and have closed the front panel before you go for your mail. Thank you for your help and consideration.

Did you know that we have a web site? Please visit us at: www.maunaluan.com to find more information about the Mauna Luan. Mahalo!

