



QUARTERLY PEST CONTROL

Kilauea Pest Control will be here on **Tuesday, September 24, 2019** for their quarterly pest control treatment in the units that have contracts with them. The cost for this service is \$180.00 per year/per unit or \$45.00 per treatment if you have it done on the regularly scheduled days. It will cost \$75.00 per treatment on any other day. If you are on this service please be sure that we have an Authorized Entry form signed and in our possession if you will not be home when the technician arrives. If you are not on this service but would like to be, we do have contract forms available in the Management Office or on our website (maunaloan.com). **PLEASE NOTE: all requests for service must be made with Kilauea not later than Friday, September 20, 2019, otherwise they may be unable to accommodate you.** If you have any questions you may contact us at 395-7544 or contact Kilauea Pest Control at (808) 236-2847.

HURRICANE SEASON REMINDER

With the recent scare from Hurricane Lane and the fact that hurricane season is in full bloom until November, we just wanted to pass on another reminder to all of our residents that it might be a good time to review the information that was contained in the June 2018 Special Edition Newsletter regarding preparations for a hurricane. As we noted in that issue you should begin your preparations far enough in advance so that you do not get caught up in the rush at local stores and/or be unable to find items that you really need. The way store shelves emptied early makes it even more important that you prepare early to be sure you have everything you might need. If you do not have a copy of that newsletter and would like another, you may contact the Management Office or it is also available on our web site.



REMINDER ON USE OF ELEVATORS FOR MOVING LARGE ITEMS

A reminder that the only days and hours that any items of furniture, appliances, construction materials, uncovered surfboards or other large items can be moved in the elevators are **Monday through Saturday, between 8:00 a.m. and 5:00 p.m.** There is no padding in the elevators after those hours. If any of these items, or other large items, are moved without padding there is a fine system in place for violations to help protect our elevators. As a reminder, the house rules state: "Any person found moving furniture, appliances, building materials, uncovered surfboards or other large items *in an unpadding elevator* shall be assessed a fine of \$50.00 for the first occurrence, and \$50.00 times the number of occurrences for subsequent violations." What this means is that, to prevent a total disregard for the rules, the fine is a progressive one. **If you are not sure, please ask before moving any large items.** With



HOLIDAY NOTICE



The Management Office will be closed on **Monday, September 2, 2019** in observance of the Labor Day holiday. Please contact our Security at 395-7422 or 001 on the enterphone if you require any assistance. Have a safe and fun holiday!!! The Management Staff

everyone receiving a set of house rules whenever they move in, and reminders posted on the 1st, 3rd and 5th floor landings, after the fine is assessed is not a good time to appeal it because you did not know you would be fined a certain amount. The security cameras installed in each elevator also make it fairly hard to dispute the fact that an unauthorized move has taken place. We urge all residents to please take a minute to review the rules and become familiar with them to avoid a situation such as this. Mahalo!

WINDOW WASHING

On **Monday, September 16, 2019**, American Window Cleaning (Appearance Inc.) will be here for the quarterly cleaning of the exterior apartment windows here at the Mauna Luan. We will post notices on the 1st, 3rd and 5th elevator landings in each building the week prior to this cleaning as a reminder to everyone. As before, on the day of your cleaning all plants will need to be removed from exterior planter boxes, and if you have screens blocking access to any of your windows, they will need to be removed also. Here is the tentative window washing schedule:



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|----------------------|---|------------------------------|
| Mon, 9/16/19 | - | West A,B,C,D,E apts |
| Tue, 9/17/19 | - | West F,G,H,J,K,L apts |
| Wed, 9/18/19 | - | East A,B,C,D,E apts |
| Thur, 9/19/19 | - | East F,G,H,J,K,L apts |
| Fri, 9/20/19 | - | Overflow day |

If the weather does not cooperate, this schedule is subject to change. We will keep you updated with daily notices on the elevator landings. If you have any questions please contact the Management Office at 395-7544.



ENTRY TO MANAGEMENT OFFICE

Just a note to ask everyone when coming to the Management Office to use the enterphone to call the office for entrance to the building if you are coming from outside. Please do not stand in front of the door at the top of the loading zone ramp and yank on the door or yell through the block wall for entry. That entrance is only for residents who have a key Fob that is coded to open East Building doors. Everyone's help with this will be greatly appreciated. Mahalo!



NO-SMOKING RULES



A reminder that smoking or vaping anywhere on Mauna Luan property, including the apartments, is now prohibited. Although most of our residents have been abiding by these new rules; we are still receiving reports and finding places where someone has still been smoking. If this is you, we need to ask that you please stop using the stairwells and/or other places on the property to

smoke. Signs have been posted around the property and we have asked that all smokers please help with this adjustment. We would also like to ask that residents inform guests that no one will be permitted to smoke or vape on the property. If anyone has any questions, please contact the Management Office at 395-7544. Mahalo.

CARDBOARD BOXES IN TRASH CHUTES



We continue to have problems with some residents throwing cardboard boxes down the trash chutes which invariably causes a blockage in the chute. This presents a danger to our staff members who must then reach inside of the chute to try and pull these boxes out all while other residents above are dropping other items down the chute. **We need to ask again that you take all cardboard boxes to the ground level trash bins, break them down flat and put them in the open bin.** Otherwise, these boxes will wedge themselves inside the chute requiring someone else to try and pull them out. We would really appreciate everyone's help with this issue to prevent injury to our staff and inconvenience to other residents. Mahalo!



GENERAL NOTES

In order to help us keep the Mauna Luan as one of the best places to live on Oahu, we wanted to pass on some reminders. As a procedural reminder, housekeeping and maintenance items should be brought to the attention of the Management Office for immediate attention when they occur so we can have them corrected as soon as possible. Security issues should be reported directly to security; i.e., violations of house rules, suspicious individuals, etc. Suggested changes to the grounds or buildings should be brought to the attention of the Buildings & Grounds committee through attendance at their monthly meetings or written queries via the Management Office. Issues related to policy, project status and financial questions should be brought to the full Board's attention. We feel that we can be more responsive to the concerns and needs of the entire community at the Mauna Luan if these procedures are followed. Mahalo.

As always, we solicit your comments, suggestions and even complaints to help keep the Mauna Luan one of the finest places to live in Hawaii.

Did you know that we have a web site? Please visit us at: www.maunaluan.com to find information about the Mauna Luan. Mahalo!

