



WINDOW WASHING

On **Monday, September 14, 2020**, American Window Cleaning (Appearance Inc.) will be here for the quarterly cleaning of the exterior apartment windows here at the Mauna Luan. We will post notices on the 1st, 3rd and 5th elevator landings in each building the week prior to this cleaning as a reminder to everyone. As before, on the day of your cleaning all plants will need to be removed from exterior planter boxes, and if you have screens blocking access to any of your windows, they will need to be removed also. Here is the tentative window washing schedule:



- | | |
|----------------------|-------------------------|
| Mon, 9/14/20 | - West A,B,C,D,E apts |
| Tue, 9/15/20 | - West F,G,H,J,K,L apts |
| Wed, 9/16/20 | - East A,B,C,D,E apts |
| Thur, 9/17/20 | - East F,G,H,J,K,L apts |
| Fri, 9/18/20 | - Overflow day |

If the weather does not cooperate, this schedule is subject to change. We will keep you updated with daily notices on the elevator landings. If you have any questions please contact the Management Office at 395-7544. **PLEASE NOTE: due to the COVID-19 virus, Appearance has asked that residents not come to their windows and carry on a conversation with the washers while they are working. Mahalo.**



QUARTERLY PEST CONTROL

Kilauea Pest Control will be here on **Tuesday, September 29, 2020** for their quarterly pest control treatment in the units that have contracts with them. The cost for this service is \$180.00 per year/per unit or \$45.00 per treatment if you have it done on



the regularly scheduled days. It will cost \$75.00 per treatment on any other day. If you are on this service please be sure that we have an Authorized Entry form signed and in our possession if you will not be home when the technician arrives. If you are not on this service but would like to be, we do have contract forms available in the Management Office or on our website (maunaluan.com). **PLEASE NOTE: all requests for service must be made with Kilauea not later than Friday, September 25, 2020, otherwise they may be unable to accommodate you.** If you have any questions you may contact us at 395-7544 or contact Kilauea Pest Control at (808) 236-2847.



HOLIDAY NOTICE



The Management Office will be closed on **Monday, September 7, 2020** in observance of the Labor Day holiday. Please contact our Security at 395-7422 or 001 on the enterphone if you require any assistance. Have a safe and fun holiday!!! The Management Staff

HURRICANE SEASON REMINDER

We wanted to send out a reminder to all of our residents that we are currently in the middle of hurricane season. It might be a good time to review the information that was



contained in the June 2020 special hurricane edition newsletter regarding preparations for a hurricane. As we noted in that issue you should begin your preparations far enough in advance so that you do not get caught up in the rush at local stores and/or be unable to find items that you really need. If you do not have a copy of that newsletter and would like another, you may contact the Management Office or it is also available on our web site.



NO-SMOKING RULES



We continue to receive reports from residents who smell cigarette smoke blowing into their apartments. A reminder that smoking or vaping anywhere on Mauna Luan property, including inside of the apartments, is prohibited. Although most of our residents have been abiding by these new rules; we are still receiving reports and finding places where someone has still been smoking. If this is you, we need to ask that you please stop using the stairwells and/or other places on the property to smoke. Signs have been posted around the property and we have asked that all smokers please help with this adjustment. We would also like to ask that residents inform guests that no one will be permitted to smoke or vape on the property. If anyone has any questions, please contact the Management Office at 395-7544. Mahalo.

CARDBOARD BOXES IN TRASH CHUTES



Even after multiple notices we continue to have problems with some residents throwing cardboard boxes down the trash chutes which invariably causes a blockage in the chute. This presents a danger to our staff members who must then reach inside of the chute to try and pull these boxes out, all while other residents above are dropping other items down the chute. **We need to ask again that you take all cardboard boxes to the ground level trash bins, break them down flat and put them in the open bin.** Otherwise, these boxes will wedge themselves inside the chute requiring someone else to try and pull them out. We would really appreciate everyone's help with this issue to prevent injury to our staff and inconvenience to other residents. Mahalo!



INFANT USE OF POOLS

To all of our new parents here at the Mauna Luan we need everyone to please adhere to our rules regarding infants using the swimming pools. To help prevent our having to close the pools due to a bowel accident in the pools, the house rules require that anyone who is not toilet-trained wear an appropriate swimming diaper which is a tight fitting nylon or latex alternative for a typical diaper and help prevent leaks into the pools. Typical

disposable or cloth diapers are not permitted in the swimming pools or whirlpools. If anyone has questions on what might be permitted, please contact the Management Office for clarification.

CORONAVIRUS REMINDERS

As everyone should be aware, we are still operating under City & County and State mandates as far as how we live during the COVID pandemic.



The most recent order from the Mayor has implemented another stay-at-home/work-

from-home mandate which is effective through at least September 9, 2020. This Order still includes the prohibition on any type of gatherings. Under that Order, indoor and outdoor gatherings of any type and any number of people are prohibited. That includes having friends over to your home. The only exceptions for people coming to the Mauna Luan are for individuals who are here to provide a service or aid/assistance to another resident. Essential workers such as plumbers, electricians and construction people are also permitted. We need to again remind all residents and their guests that you must wear face masks at all times when outside of your apartments and anywhere in the common areas, especially when using the elevators. As noted above, any gatherings in the pool areas or other common areas of two or more people **MUST** be from the same apartment. We would appreciate everyone's help and cooperation during this time with the mask mandates, social distancing and restriction on gathering. Also, please continue to sanitize and wash your hands whenever you return home to help prevent your getting sick. Mahalo.

POSTAL DELIVERY REMINDERS

Parcel Lockers. Please remember that there are only 8-12 parcel lockers for every 108 or so apartments depending on the location. With everyone ordering online now we get a huge amount of boxes daily and have limited space. All parcels need to be removed from a locker within 2 days. After that all parcels will need to be picked up at the Hawaii Kai Post Office. Please help by checking your box daily for a parcel locker key. Mahalo!

As always, we solicit your comments, suggestions and even complaints to help keep the Mauna Luan one of the finest places to live in Hawaii.

Did you know that we have a web site? Please visit us at: www.maunaluan.com to find information about the Mauna Luan. Mahalo!

