



## WINDOW WASHING



On **Monday, September 13, 2021**, American Window Cleaning (Appearance Inc.) will be here for the quarterly cleaning of the exterior apartment windows at the Mauna Luan. We will post notices on the 1<sup>st</sup>, 3<sup>rd</sup> and 5<sup>th</sup> elevator landings in each building the week prior to this cleaning as a reminder to everyone. As before, on the day of your cleaning all plants will need to be removed from exterior planter boxes, and if you have screens blocking access to any of your windows, they will need to be removed also. Here is the tentative window washing schedule:

- |               |                       |
|---------------|-----------------------|
| Mon, 9/13/21  | - West A,B,C apts     |
| Tue, 9/14/21  | - West D,E,F,G,H apts |
| Wed, 9/15/21  | - West J,K,L apts     |
| Thur, 9/16/21 | - East A,B,C apts     |
| Fri, 9/17/21  | - East D,E,F,G,H apts |
| Sat, 9/18/21  | - East J,K,L apts     |
| Mon, 9/20/21  | - Overflow Day        |

If the weather does not cooperate, this schedule is subject to change. We will keep you updated with daily notices on the elevator landings. If you have any questions please contact the Management Office at 395-7544. **PLEASE NOTE: due to the continuing COVID-19 virus, Appearance has asked that residents not come to their windows and carry on a conversation with the washers while they are working. Mahalo.**



## QUARTERLY PEST CONTROL

Kilauea Pest Control will be here on **Tuesday, September 28, 2021** for their quarterly pest control treatment in the units that have contracts with them. The cost for this service is \$180.00



per year/per unit or \$45.00 per treatment if you have it done on the regularly scheduled days. It will cost \$75.00 per treatment on any other day. If you are on this service please be sure that we have an Authorized Entry form signed and in our possession if you will not be home when the technician arrives. If you are not on this service but would like to be, we do have contract forms available in the Management Office or on our website (maunaluan.com). **PLEASE NOTE: all requests for service must be made with Kilauea not later than Friday, September 24, 2021, otherwise they may be unable to accommodate you.** If you have any questions you may contact us at 395-7544 or contact Kilauea Pest Control at (808) 236-2847.



The Management Office will be closed on **Monday, September 6, 2021** in observance of the Labor Day holiday. Please contact our Security at 395-7422 or 001 on the enterphone if you require any assistance. Have a safe and fun holiday!!! The Management Staff

## HURRICANE SEASON REMINDER

We wanted to send out another reminder to all of our residents that we are currently in the middle of hurricane season. It might be a good time to review the information that was contained in the June 2021 special hurricane edition newsletter regarding preparations for a hurricane. As we noted in that issue you should begin your preparations far enough in advance so that you do not get caught up in the rush at local stores and/or be unable to find items that you really need. If you



do not have a copy of that newsletter and would like another, you may contact the Management Office or it is also available on our web site.

## ***SURVEILLANCE CAMERAS OUTSIDE OF APARTMENTS***

We wanted to pass on a reminder to all of our residents that nothing is permitted outside of the apartment in the hallways other than plants, doormats and seasonal decorations. This also applies to any type of surveillance camera outside of your apartment. Recently an issue has come up with regard to some residents installing their own surveillance cameras at their doorway, but in the common area of the hallway. If you have installed any type of surveillance camera outside of your apartment door, including any type of doorbell camera, you must remove it. You may only install a camera inside of your apartment or on your peep hole in the door but no where outside the door in the hallway. Please be sure to remove this type of item as soon as possible if you have one. Thank you for your help with this.

## ***MOBILE COVID-19 VACCINATIONS RETURNING TO THE MAUNA LUAN***

Just a reminder that Queens Health Center will be returning to the Mauna Luan on **Saturday, September 18, 2021 between the hours of 10:00 a.m. and 2:00 p.m., in our West Lobby** to administer the 2nd Covid-19 vaccination to any resident who received the Pfizer vaccine on August 28<sup>th</sup>. They will also administer vaccinations to anyone who may not yet be vaccinated but is interested. Again, the vaccines being offered are Pfizer and J&J. At this point we do not know if they will be able to administer any booster shots but we should have that information prior to the clinic so if you are looking for that please contact the Management Office at 395-7544 prior to the 18<sup>th</sup>. Mahalo.



### ***NO-SMOKING RULES***



We continue to receive reports from residents who smell cigarette smoke blowing into their apartments. A reminder that smoking or vaping anywhere on Mauna Luan property, including inside of the apartments, is prohibited. Although most of our residents have been abiding by these new rules; we are still receiving reports and finding places where someone has still been smoking. If this is you, we need to ask that you please stop using the stairwells and/or other places on the property to smoke. Signs have been posted around the property and we have asked that all smokers please help with this adjustment. We would also like to ask that residents inform guests that no one will be permitted to smoke or vape on the property. If anyone has any questions, please contact the Management Office at 395-7544. Mahalo.

## ***CORONAVIRUS REMINDERS***

As everyone should be aware, we are still operating under City & County and State mandates as far as how we live during the COVID pandemic. There are still restrictions on gatherings which are a maximum of 10 indoors and 25 outdoors (***but according to our house rules this means no more than 10 non-resident guests outside***). We need to again remind all residents and their guests that you must wear face masks at all times when indoors anywhere in the common areas, especially when using the elevators. We would appreciate everyone's help and cooperation during this time with the mask mandates, social distancing and restriction on gathering. Also, please continue to sanitize and wash your hands whenever you return home to help prevent your getting sick. Mahalo.



### **Moving of Furniture and Use of Elevators**

A reminder that no items of furniture are permitted to be moved in any unpadded elevator. Big or small, anyone moving any item of furniture in an unpadded elevator is subject to a fine under our house rules. This prohibition also applies to ***uncovered surfboards***. Surfboards need to be covered to help protect the elevator interiors from sharp edges. If you are not sure what you are moving is permitted, please ask first to ensure that you are not in violation of the house rules. Mahalo!

## ***USE OF POOLS AND PROHIBITED ITEMS***

We have been experiencing a much greater problem this year with noise coming from our pool areas. A portion of this can be attributed to larger numbers of people using the facilities. However, much of the noise is due to unusually loud screaming and yelling, especially in the evening hours. Please remember that you, as a resident host, are responsible for the conduct of your family and guests. If someone is getting a little louder than normal you should step in and ask them to try to hold the noise down. As reminders, the game of "Marco Polo" is not permitted due to the noise it generates; water guns/cannons may not be used; and, any child who is not toilet-trained **MUST** wear swimming diapers while in any body of water. Mahalo.



Did you know that we have a web site?  
Please visit us at: [www.maunaluan.com](http://www.maunaluan.com)  
to find information about the Mauna Luan. Mahalo!

