

WINDOW WASHING



On <u>Monday</u>, <u>September 12</u>, <u>2022</u>, American Window Cleaning (Appearance Inc.) will be here for the quarterly cleaning of the exterior apartment windows at the Mauna Luan. We will post notices on the 1st, 3rd and 5th elevator

landings in each building the week prior to this cleaning as a reminder to everyone. As before, on the day of your cleaning all plants will need to be removed from exterior planter boxes, and if you have screens blocking access to any of your windows, they will need to be removed also. Here is the tentative window washing schedule:

Mon, 9/12/22 - West A,B,C apts
Tue, 9/13/22 - West D,E,F,G,H apts
Wed, 9/14/22 - West J,K,L apts
Thur, 9/15/22 - East A,B,C apts
Fri, 9/16/22 - East D,E,F,G,H apts
Sat, 9/17/22 - East J,K,L apts
Mon, 9/19/22 - Overflow Day

If the weather does not cooperate, this schedule is subject to change. We will keep you updated with daily notices on the elevator landings. If you have any questions please contact the Management Office at 395-7544. PLEASE NOTE: due to the continuing COVID-19 virus, Appearance has

asked that residents not come to their windows and carry on a conversation with the washers while they are working. Mahalo.



QUARTERLY PEST CONTROL

Kilauea Pest Control will be here on <u>Tuesday</u>, <u>September 27</u>, <u>2022</u> for their quarterly pest control treatment in the units that have contracts with them. The cost for this service is \$180.00

per year/per unit or \$45.00 per treatment if you have it done on the regularly scheduled days. It will cost \$75.00 per treatment on any other day. If you are on this service please be sure that we have an Authorized Entry form signed and in our possession if you will not be home when the technician arrives. If you are not on this service but would like to be, we do have contract forms available in the Management Office or on our website (maunaluan.com). PLEASE NOTE: all requests for service must be made with Kilauea not later than Friday, September 23, 2022, otherwise they may be unable to accommodate you. If you have any questions you may contact us at 395-7544 or contact Kilauea Pest Control at (808) 236-2847.



HOLIDAY NOTICE



The Management Office will be closed on **Monday, September 5, 2022** in observance of the Labor Day holiday. Please contact our Security at 395-7422 or 001 on the enterphone if you require any assistance. Have a safe and fun holiday!!! The Management Staff

CANDIDATES FOR MAUNA LUAN BOARD OF DIRECTORS

We are still soliciting resumes from owners who are interested in running for election to the Board of Directors. We would like to encourage all owners to consider running for election and help with making the decisions that affect all owners. It is not terribly time-consuming and is a really good opportunity for owners to lend their expertise and ideas to the operation of your home. Any owner who is interested should submit their resume, not to exceed one page, to the Management Office <u>not later than</u> <u>Saturday</u>, <u>September 10</u>, <u>2022</u>. If you have any questions on the position of director or anything related to what the Board of Directors do, please contact our Management Office at 395-7544.

HURRICANE SEASON REMINDER

We wanted to send out another reminder to all of our residents that we are currently in the middle of hurricane season. It might be a good time to review the information that was contained in the June 2022 special hurricane



edition newsletter regarding preparations for a hurricane. As we noted in that issue you should begin your preparations far enough in advance so that you do not get caught up in the rush at local stores and/or be unable to find items that you really need. If you do not have a copy of that newsletter and would like another, you may contact the Management Office or it is also available on our web site.



NO-SMOKING RULES



We continue to receive reports from residents who smell cigarette smoke blowing into their apartments. A reminder that smoking or vaping anywhere on Mauna Luan property, including inside of the apartments, is prohibited. Although most of our residents have been abiding by these new rules; we are still receiving reports and finding places where someone has still been smoking. If this is you, we need to ask that you please stop using the stairwells and/or other places on the property to smoke. Signs have been posted around the property and we have asked that all smokers please help with this adjustment. We would also like to ask that residents inform guests that no one will be permitted to smoke or vape on the property. If anyone has any questions, please contact the Management Office at 395-7544. Mahalo.

FEEDING OF CATS AND OTHER ANIMALS

We wanted to pass on another reminder regarding the prohibition on feeding of feral cats on our property. Please be aware that the Mauna Luan has specific house rules against feeding feral cats on our property and we are strictly enforcing these rules. Feeding feral cats is not helpful to the cats and is harmful to other species. Cats will return frequently to locations where they are being fed. In front of the building, this has resulted in many cat deaths as they are inhabiting the street and being hit by automobiles. Increasing numbers of cats on the property forces a situation where they must be removed. In recent months we have been finding piles of cat food along our driveway, in the lobbies as well as other areas. If our staff finds it they will remove the food so please help us by not leaving food around the property. Please help us and let security or management know if you observe someone feeding the cats.

USE OF POOLS AND PROHIBITED ITEMS

We have been experiencing a much greater problem this year with noise coming from our pool areas. A portion of this can be attributed to larger numbers of people using the facilities. However, much of the noise is due to unusually loud screaming and yelling, especially in the evening hours. Please remember that you, as a resident host, are responsible for the conduct of your family and guests. If someone is getting a little louder than normal you should step in and ask them to try to hold the noise down. As reminders, the game of "Marco Polo" is not permitted due to the noise it generates; water guns/cannons may not be used in or around the pools; and, any child who is not toilet-trained MUST wear swimming diapers while in any body of water. We understand that with water amenities such as ours the tendency to get loud is an easy one. However, everyone must also remember that you are not at a public pool where noise is not an issue. Our pools front the living units for 434 homes and most of what you do in the pools will be heard in these units. Daytime noise is usually expected and unless too loud, is not as much as a problem as the after dark noise. At that time most other residents are home trying to enjoy dinner and relax. Please think of this when using the pools. Mahalo.

Moving of Furniture and Use of Elevators

A reminder that <u>no items of furniture</u> are permitted to be moved in any <u>unpadded</u> elevator. Big or small, anyone moving any item of furniture in an unpadded elevator is subject to a fine under our house rules. This prohibition also applies to *uncovered surfboards*. Surfboards need to be covered to help protect the elevator interiors from sharp edges. If you are not sure what you are moving is permitted, <u>please ask first</u> to ensure that you are not in violation of the house rules. Mahalo!

Did you know that we have a web site? Please visit us at:
www.maunaluan.com to find information about the Mauna Luan. Mahalo!



