



Just a reminder that Diversified Exterminators will be here on Tuesday, November 27, 2012 for their quarterly pest control service in the units that have a current contract with them. The cost for this service is still \$40.00 per unit/per year or \$10.00 per treatment. It will cost \$35.00 per treatment on any other day. If you are already signed up for this service please be sure that we do have a signed entry authorization slip on file in the office before the technician arrives, in the event you cannot be home. If you are not currently on this service but would like to be, we have contract forms available in the Management Office. If you have any questions regarding this service you may contact us at (808) 395-7544 or contact Diversified Exterminators at (808) 841-5855. Please note: Due to their scheduling system, the deadline for scheduling this treatment is Wednesday, November 21, 2012. If there are any questions regarding this scheduling please contact Diversified Exterminators.

EMPLOYEE CHRISTMAS GIFTS—



--- for the people who keep your home clean, safe and beautiful. Although the Board of Directors annually sponsors a catered employee party with food gift certificates for Safeway; if it is your custom to give a Christmas gratuity, it also helps us to provide our employees with a better holiday season and they really appreciate your extra

kindness. Most of our employees here are long-time, dedicated employees who are seldom seen but are here 365 days a year. Some of our more highly visible employees receive a lot of small gifts but it takes 31 full-time people to keep the Mauna Luan going in the condition it is. All monies received from donations will be divided evenly among our **non-supervisory** employees

and you will be acknowledged to them. Checks made out to "Mauna Luan Xmas Fund", or cash, will be gratefully accepted at the Management Office, or non-resident owners can include a

separate check along with your maintenance fee payment. We do appreciate the fact that everyone's financial condition is different, but any help you can give to your hard working employees in making their Christmas this year a little more enjoyable will be greatly appreciated by all of them!



NOVEMBER HOLIDAY REMINDERS

The Management Office will be closed on <u>Monday, November</u> 12th in observance of the Veteran's Day holiday; and, Thursday, November **22**nd in observance of the





Thanksgiving Day holiday. Please contact Security at 395-7422 if you require any assistance. Mahalo!

THIRTY-SEVENTH ANNUAL OWNERS' **MEETING**

A reminder to all Mauna Luan owners that the 37th Annual Owners' meeting is scheduled to be held on Wednesday, November 7, 2012 at 7:00 p.m. in the Mauna Luan West Lobby. Sign-in starts at 6:15 p.m., and the meeting will begin promptly at 7:00 p.m. All owners are invited to attend if you have the time.

PENGUINS WATER EXERCISE CLASS

The Penguins water exercise group is always looking for residents who wish to improve their physical fitness in a friendly atmosphere. Benefits of water exercises

include limberness and stamina as well as feeling good about oneself. The Penguins currently meet on Monday, Wednesday and

Friday from 8:30 a.m. to 9:30 a.m. in the heated West Pool. There is no fee involved and it is also a nice way to meet some of your fellow neighbors and get some exercise to boot! Come on down to the West Pool some morning and try it out.



OVER-WATERING OF PLANTS

A reminder for all of our residents who have plants either in front of their apartment doors or in the planterboxes by their front bedroom windows. Please be careful when watering your plants. Most plants do not have a large drip pan beneath them to hold a lot of water. If you put too much water in your plants the excess will drain through into the drip pan and then overflow into the hallway or, if in the planterbox, drip down onto another unit's planterbox or even onto their windows. If plants require a lot of water you will need to schedule smaller amounts over the course of a few days rather than putting a lot of water in the plant at one time. We would like to request that everyone be cognizant of this problem so we do not have stained hallway floors or apartment windows. Thank your for your attention.

DISPOSAL OF TRASH

We would like to again ask that when disposing of your household garbage you be sure that it is contained in a trash bag when dumped down the trash chute. When loose trash is dumped down the chute it tends to get caught on many of the ledges, sprinkler pipes or other edges inside the chute and attracts insects plus creates odors that be very disturbing to residents near the trash rooms. We also have to deal a lot with drips in the hallways from garbage bags as they are taken to the trash rooms. We realize that sometimes this dripping is unavoidable; however, if you know you have dripped liquids in the hallway, please come back and wipe up the mess so other residents do not have to walk through a mess that was made through carelessness. Also, we have been receiving reports again recently of people leaving their trash sitting on the floor of the trash room. If you made it to the trash room, please place your garbage in the chute for disposal below. Finally, please remember that the hours of use for the trash chutes are 7:00 a.m. until 10:00 p.m., daily. Use after these hours is very disturbing to residents at the bottom of the chute due to the loud noise generated when the trash hits the bottom. Mahalo.

PLEASE REMEMBER TO USE HEADLIGHTS AND OBSERVE SPEED LIMITS & ALL STOP SIGNS AT ALL TIMES WHILE IN THE PARKING STRUCTURE AND OTHER AREAS OF THE PREMISES! THIS IS ESPECIALLY IMPORTANT AT THE BOTTOM OF THE GARAGE RAMP! MAHALO.

REMINDER: FREE WI-FI SERVICE FOR LOBBY AREAS

Just a reminder that we now have free Wi-Fi service available in our two lobby areas for residents to use. Any resident who wishes to use this service must come by the Management Office to obtain the sign-in password for the network. Persons signing for the login password must be at least 18 years of age or older; and, parents will be responsible for the actions of minors who are provided the login password. We are issuing the login password at the office for anyone who is interested in this service.

REPAINTING OF GARAGE STAIRWELLS

We recently began repainting of the garage stairwells in the East garage. Once we are finished on the East side we will continue on the West side. This project will also have us putting down a new surface on the stairs as well. At present we are preparing the walls and hand railings to be repainted but will then need to grind off a good portion of the old surface prior to putting down the new surface. We will be posting notices at the stairwell that is having work done during the actual painting. Please note whether the notices state that the new paint is on the walls or hand railings to prevent taking some of the new paint with you. Also, we will need to close the entire stairwell when the stairs are being coated so we will provide a good bit of notice so you will know which stairwell you can use while the work is underway. We appreciate everyone's patience and understanding during these types of projects. If anyone has questions on the work, please let us know.

As always, we solicit your comments, suggestions and even complaints to help keep the Mauna Luan one of the finest places to live in Hawaii.

