

Mauna Luan

Newsletter

November 2013
Edition



BUGS-----BUGS-----BUGS-----BUGS



Just a reminder that Diversified Exterminators will be here on **Tuesday, November 26, 2013** for their quarterly pest control service in the units that have a current contract with them. The cost for this service is still \$40.00 per unit/per year or \$10.00 per treatment. It will cost \$35.00 per treatment on any other day. If you are already signed up for this service please be sure that we do have a signed entry authorization slip on file in the office before the technician arrives, in the event you cannot be home. If you are not currently on this service but would like to be, we have contract forms available in the Management Office. If you have any questions regarding this service you may contact us at (808) 395-7544 or contact Diversified Exterminators at (808) 841-5855. **Please note: Due to their scheduling system, the deadline for scheduling this treatment is Wednesday, November 20, 2013.** If there are any questions regarding this scheduling please contact Diversified Exterminators.

EMPLOYEE CHRISTMAS GIFTS—



--- for the people who keep your home clean, safe and beautiful. Although the Board of Directors annually sponsors a catered employee party and food gift certificates from Safeway; if it is your custom to give a Christmas gratuity, it also helps us to provide our employees with a better holiday season and they really appreciate your extra kindness. Most of our employees here are long-time, dedicated employees who are seldom seen but are here 365 days a year. Some of our more highly visible employees receive a lot of small gifts but it takes 31 full-time people to keep the Mauna Luan going in the condition it is. All monies received from donations will be divided evenly among our employees and you will be

acknowledged to them. Checks made out to “Mauna Luan Xmas Fund”, or cash, will be gratefully accepted at the Management Office, or non-resident owners can include a separate check along with your maintenance fee payment. We do appreciate the fact that everyone’s financial condition is different, but any help you can give to your hard working employees in making their Christmas this year a little more enjoyable will be greatly appreciated by all of them!



NOVEMBER HOLIDAY REMINDERS

The Management Office will be closed on **Monday, November 11th** in observance of the **Veteran’s Day holiday**; and, **Thursday, November 28th** in observance of the **Thanksgiving Day holiday**. Please contact Security at 395-7422 if you require any assistance. Mahalo!



THIRTY-EIGHTH ANNUAL OWNERS’ MEETING

A reminder to all Mauna Luan owners that the 38th Annual Owners’ meeting is scheduled to be held on **Wednesday, November 6, 2013** at 7:00 p.m. in the Mauna Luan West Lobby. Sign-in starts at 6:15 p.m., and the meeting will begin promptly at 7:00 p.m. All owners are invited to attend if you have the time.

OVER-WATERING OF PLANTS

A reminder for all of our residents who have plants either in front of their apartment doors or in the planterboxes by their poolside bedroom windows. Please be careful when watering your plants to avoid overflows. Most plants do not have really large drip pans beneath them to hold a lot of water. If you put too much water in your plants the excess will drain through into the drip pan and then overflow into the hallway or, if in the planterbox, drip down onto another unit's planterbox or even onto their windows. If plants require a lot of water you will need to schedule smaller amounts over the course of a few days rather than putting a lot of water in the plant at one time. We would like to request that everyone be cognizant of this problem so we do not have stained hallway floors or apartment windows. Thank you for your attention.

MAUNA LUAN INTERNET HOT SPOT

Just a note that Time Warner Oceanic Cable is in the process of installing equipment that will make the Mauna Luan recreation areas internet hot spots. Once the equipment is installed you will need to have an active account with Oceanic to sign in or guests may log in for a limited period. The hot spots are designed to provide internet service to both pool areas but will probably not reach into the Rec Building or other areas that are under cover to where the signal is blocked from the rooftops. We will notify everyone once the equipment is installed and operating so you can begin utilizing this service.

THROWING OBJECTS FROM BUILDINGS

About a week ago, someone in our West Building tossed an egg from their apartment which landed in the West Pool area, almost hitting another resident who was in a Jacuzzi next to where the egg landed. Senseless acts such as this are what can lead to serious injury or worse. Based on where this egg landed it appeared that it came from somewhere near the center of the building. If anyone has any information regarding who may have done this we would like to ask that you contact our Management Office. All information obtained will be kept strictly confidential. Mahalo for your help!

WATER LEAKS & STORAGE LOCKERS

Just a reminder to all of our residents regarding how you store items in the basement storage areas. Recently we had a small flooding in a bottom floor unit that leaked into the basement affecting a number of storage lockers. Most of this was due to water running into the locker from the floor, but some due to water dripping down onto items from the ceiling above. Because

these incidents do occur from time to time we would like to remind everyone to take some precautions to prevent damage to your items. To help prevent problems from the floor you should place a pallet or similar item on the floor and then place your items on top of this. In the alternative, you could use plastic storage bins for the bottom row and stack other items on top of them. It may also be a good idea to drape a tarp or piece of plastic over your items so that any dripping water will run off and not get into your belongings. Please note that this type of damage is not covered under the building insurance policy so if you elect to not take these precautions you would need to have any damages taken care of by your own insurer. Thank you for your attention to this problem.

PENGUINS WATER EXERCISE CLASS



The Penguins water exercise group is always looking for residents who wish to improve their physical fitness in a friendly atmosphere. Benefits of water exercises include limberness and stamina as well as feeling good about oneself. The Penguins currently meet on Monday, Wednesday and Friday from 8:30 a.m. to 9:30 a.m. in the heated West Pool. There is no fee involved and it is also a nice way to meet some of your fellow neighbors and get some exercise to boot! Come on down to the West Pool some morning and try it out.



HOLIDAY GUESTS

As the holidays approach many of our residents will be having family and friends visiting from the mainland or outer islands. Please remember that any visitors/guests who will be staying in your apartment for more than an overnight visit should be registered with our Management Office. As a registered guest they will be permitted to use our recreational facilities without a resident host in attendance; plus, if they are locked out or need some other service from us, they can be accommodated.

As always, we solicit your comments, suggestions and even complaints to help keep the Mauna Luan one of the finest places to live in Hawaii.

Aloha,

Randall R. Weikert

Randall R. Weikert
General Manager

