



FUMIGATION OF TRASH CHUTE/ COMPACTOR ROOMS

On Tuesday, April 1, 2014 at approximately 1:00 p.m., Diversified Exterminators will be here to fumigate the trash chute and trash compactor rooms for each building. This will require that we close the trash rooms on each floor from late morning on April 1st throughout the remainder of the day and evening. We will begin re-opening of the trash rooms in the early evening hours but cannot give you a specific time on when your floor will be open. We will have notices posted over the trash room doors while the door is to remained closed. Security will remove the signs in the early evening but please do not use the trash chute if there is still a sign posted on the trash room door on your floor. Diversified will then return on Tuesday, April 15, 2014 for a repeat of this treatment. We will post notices on the elevator landings ahead of this treatment as a reminder. Please plan the disposal of your garbage around the above dates so you do not have a bag just sitting around the kitchen because it cannot be disposed of. If anyone has any questions, please contact the Management Office. Mahalo.

USE OF RECREATION AREAS

We have been having a number of problems concerning the use of our recreation areas in recent months which seem to suggest that not everyone is aware of the rules that govern use of these areas. Because of this, we wanted to pass on some reminders on issues causing the most issues.

1. **Supervision.** Please remember that our security are not baby-sitters. An adult host resident must be in attendance at all times when children under the age of 12, or visitors, are at our pools. Also, you as a host, are responsible for ensuring

compliance with our rules, not security constantly having to chase violators down.

2. **Water Slide.** This continues to be one of the biggest problem areas for our security. Please instruct your children and guests on the proper use of the slide. Due to safety reasons the **ONLY** acceptable manner of using the water slide is in a **sitting position, facing the pool**. That means you can't stand up, lie on your stomach or go down head first. It is also designed to be used by only one person at a time. Also, although it is expected that there will be noise from the use of a water slide, continual squealing or screaming while going down is extremely annoying and disturbing to other residents. If you notice this occurring with your group please step in to try and keep the noise to a minimum where possible. Your help and attention to this will be greatly appreciated.
3. **Prohibited Objects in Pools.** As a reminder, rafts, surfboards, snorkeling and scuba gear (except face masks and/or goggles for swimming purposes) and inflatable devices and similar bulky objects are not permitted in the swimming pools or whirlpools. Only children's **small water toys** are permitted in the children's wading pool. Also, the only flotation devices that are permitted outside of the wading pool are of the type that attach to the child's body in such a way that the child cannot slip out of it and drown.
4. **Diapers.** If your children or guests are not toilet trained they **MUST** have swimming diapers on that were manufactured for that specific purpose.
5. **Guests.** Please remember that all visitors must be accompanied by a resident host **at all times** when using any of our facilities. Guests cannot be invited over to use the pools or other facilities if you are not going to be physically present with them. Also, each apartment is limited to a maximum of **10 non-residents guests** at any one time. If two apartments combine together, there is a maximum of **20 people** permitted in a group.

!!! HAPPY EASTER !!!



Just a note that with the Easter celebration this month, we usually have a great many get-togethers scheduled for our recreation areas. Please review our rules with your guests to make sure that everyone can enjoy their day. If you are planning on having Easter egg hunts for the little ones, please try to confine your search area to the immediate vicinity of your party to prevent problems with surrounding groups. Thank you for your help and consideration in seeing that everyone enjoys their Easter!



VISITOR SIGN-IN AT PROPERTY ENTRANCE

Although these procedures are reviewed during every registration, due to some confrontations in recent months we wanted to go over them again. Please remember whenever you ask someone to come to the Mauna Luan to see you or your property they will need to know your last name **and** apartment number when signing in at the guardhouse. We have had a number of incidents recently where visitors have become very angry when security informs them that they cannot enter the property without the proper information. It typically ends with our being told that security was rude and unhelpful and it should not be a big deal for them to just let their visitor in. Unfortunately, if we allowed everyone onto the property who stated that they forgot an apartment number, we would have no control over the property. It may seem like a little thing when you and your visitors are affected, but it is a big thing to those residents who value their privacy and security. Please make sure that your visitors know the required information so we can avoid these types of incidents. If you are having a party or just having friends over, you can always contact security at 395-7422 and make them aware that you are having people over so it will make things much easier if some of them forget.

DRIVING IN PARKING STRUCTURE



We continue to receive reports/complaints about drivers in the parking structure proceeding straight through the stop signs at each landing in the garage or blowing straight through the stop at the bottom of the ramp where the flashing light is located almost causing some near accidents. Please remember that there is an **ALL-WAY** stop at each landing where the ramp is located, with special care required at the bottom of the ramp. Vehicles coming down need to be sure to adhere to the stop signs so that the vehicles coming up the ramp have sufficient space to make their turns when proceeding to the next up-ramp. And, vehicles coming from either side of the ramp area on each floor are also required to stop before proceeding through the intersections to go up or down the

ramp. If everyone shows mutual consideration while driving, many of our problems would resolve themselves. Please help out by driving a little slower, using your headlights at all times (required by the house rules), and adhering to all stop signs while in the parking structure. Your help will be greatly appreciated!



QUIET ZONES AND HALLWAYS

Just a reminder that all of our building hallways are directly adjacent to apartment living spaces. Because of this we need to ask again that everyone remember to keep conversations at a low level whenever you are traveling back and forth from your apartments to the elevators. This means that all parents must also be cognizant of noise generated by children in the hallway and while waiting for an elevator. Please be considerate of your neighbors so they can enjoy their apartments without undue disruptions from excessive noise. Your help will be appreciated!



MAUNA LUAN WIFI HOTSPOTS

Oceanic Time Warner Cable is in the process of installing equipment which will give the Mauna Luan WiFi hotspots in both of our swimming pool areas. This will be another free WiFi service available to residents of the Mauna Luan. Once it is up and running you will be able to take your portable devices (laptop, iPad, phone, etc.) down to the pools. Unlike our lobby WiFi since this service is being provided by Oceanic you can sign in to it with either you're My Services sign-in information, or you can use your email address and password. We will post notices when this service is up and active.

TRASH CHUTE REMINDER

The trash chutes are only for your standard household and kitchen garbage. Please do not put cardboard boxes or other large items down as they will block the chute. Thanks for your help!

As always, we solicit your comments, suggestions and even complaints to help keep the Mauna Luan one of the finest places to live in Hawaii.



Sincerely,

Randall R. Weikert
Randall R. Weikert
General Manager

