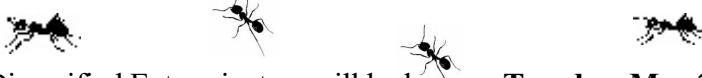




### QUARTERLY PEST CONTROL



Diversified Exterminators will be here on **Tuesday, May 27, 2014** for their quarterly pest control treatment in the units that have contracts with them. The cost for this service is \$15.00 per treatment/\$60.00 per year, regardless of the size of your apartment. Treatments on any day other than the regularly scheduled day, will be at a cost of \$55.00. We have contract forms available in the Management Office if you are not currently on a pest control plan. As a reminder, if you do not intend on being home when they do their treatment, please ensure that we do have a signed entry authorization slip in the office so we can allow entry. **PLEASE NOTE, IF YOU HAVE NOT ALREADY CONTRACTED FOR THE SERVICE:** Due to scheduling difficulties Diversified has informed us that they **must** receive your requests for service no later than Wednesday, May 21, 2014, or they will not be able to schedule you for this treatment. If you have any questions please contact us at 395-7544 or you may contact Diversified Exterminators at (808) 841-5855.

### MAUNA LUAN WIFI HOTSPOTS



Oceanic Cable recently completed their installation of equipment which will now provide WiFi hotspots in both swimming pool areas. The antennas are actually mounted on top of the pool equipment houses in each pool area so be sure you have an unobstructed line-of-sight to the roof of the pool house when using the hotspot to get the best signal. To log in, when your device searches for the wireless network, you should actually see two separate TWC networks. One will show TWCWiFi and the other will be TWCWiFi-Passpoint. To sign in to either network, follow these instructions:

**For TWCWiFi**, select the TWCWiFi network name, open your browser and the TWCWiFi sign-in portal should appear. Sign in using either your **TWC ID** or your **TWC email address and password**. If you are not a qualified customer, you can request a Free Trial or purchase a TWC Access Pass.



**For TWCWiFi-Passpoint**, select the TWCWiFi-Passpoint network name, your device's native sign-in screen should appear. Sign in using your **TWC ID**, follow the screen prompts and connect.



### HOLIDAY NOTICE



The Management Office will be closed on **Monday, May 26, 2014** in observance of the Memorial Day holiday. Please contact Security at 395-7422 if you need assistance.



Have a safe and fun holiday!



**PLEASE REMEMBER TO USE HEADLIGHTS AND OBSERVE SPEED LIMITS & ALL STOP SIGNS AT ALL TIMES WHILE IN THE PARKING STRUCTURE AND OTHER AREAS OF THE PREMISES! THIS IS ESPECIALLY IMPORTANT AT THE BOTTOM OF THE GARAGE RAMP! MAHALO.**

## **SMOKING REGULATIONS**



For those residents, and their guests, who do smoke, please remember that due to City and County of Honolulu ordinances, smoking is not permitted in the Mauna Luan unless completely inside of your apartment or completely outside of the buildings. **All building hallways, and stairwells,** are also included in this restriction. Please remain in your unit or go to the ground level, outside of the main buildings, if you wish to smoke. **A SEPARATE NOTE REGARDING THE RECREATION BUILDING - - -** We frequently have complaints regarding people smoking directly in front of the Recreation Building at the tables underneath the canopies. Please remember that the '20 feet' restriction also applies to this building. That means that to smoke you will need to be a minimum of 20 feet from all windows and doorways of the Recreation Building. Your help and cooperation with this problem will be appreciated!



### **House Rule Reminder**

Please remember that all vehicles entering and parking at the Mauna Luan, with the exception of guests, must be registered at the office. Once registered, all vehicles shall display a decal on the driver's side bumper, dashboard or visor. Also, if you change your vehicle please contact the office as soon as possible with the new vehicle information so we can update our records. Mahalo!

## **PENGUINS WATER EXERCISE CLASS**

 The Penguins water exercise group is always looking for residents who wish to improve their physical fitness in a friendly atmosphere. Benefits of water exercises include limberness and stamina as well as feeling good about oneself. The Penguins currently meet on Monday, Wednesday and Friday from 8:30 a.m. to 9:30 a.m. in the heated West Pool. There is no fee involved and it is also a nice way to meet some of your fellow neighbors and get some exercise to boot! Come on down to the West Pool some morning and try it out. 

## **UPDATE ON WEST JACUZZI B**

Many of you have noticed that Jacuzzi B at the West Pool has been out of service for a couple of months now. As an update, we are having problems with the manufacturer determining whether they will cover the repairs to the heat pump for this

Jacuzzi as a warranty repair or not. They have had a technician here on two separate occasions to inspect the heat pump but our local contractor has not been able to obtain a definitive answer to date. We have been working with the distributor to try and expedite this process and hope to have an answer shortly. Once the final determination is made we will decide whether to proceed with the warranty repair or obtain a new heat pump. We appreciate your patience during this process.

## **RECOATING OF GARAGE STAIRWELLS**

The Board of Directors recently approved a proposal for the recoating of our garage stairwells. Sometime in late May or possibly early June, a contractor will begin preparation of the surfaces for recoating. This will entail a good bit of grinding and sanding to get the stairs ready. They are planning on leaving the stairs open for use during the preparation so once we post notices please be careful when traveling through the stairwells as there will be workers and equipment present. During the actual resurfacing we will need to close the entire stairwell for a period of a few days while the material cures. The stairwell at the opposite end of the garage will remain open for use, however there will be some inconvenience during this work. As the schedule becomes more firm we will post notices regarding this work to keep you informed.

## **BARBECUE DRAINS**

We many times receive reports regarding the drains at the barbecue areas being plugged. Just a reminder that these are actually "French" drains and do not connect to a standard sewer system but instead allows water to fall into a blind drain which is simply a hole or ditch dug in the ground beneath these drains. Because of this we are at the mercy of the ground as to how saturated it might be from varying amounts of water put down those drains. As we have asked in the past, please do not use the sinks at the barbecue areas to do a complete wash of your pans and dishes. The sink should be used sparingly. That way each succeeding group can still use the area without water from prior parties backing up and overflowing from the drain. We would like to ask everyone's help with this problem. Mahalo.

As always, we solicit your comments, suggestions and even complaints to help keep the Mauna Luan one of the finest places to live in Hawaii.

Did you know that we have a web site? Please visit us at: [www.maunauluan.com](http://www.maunauluan.com) to find information about the Mauna Luan. Mahalo!

