

## QUARTERLY PEST CONTROL

Diversified Exterminators will be here on Tuesday, August 26, 2014 for their quarterly pest control treatment in the units that have contracts with them. The cost for this service is \$60.00 per year/per unit or \$15.00 per treatment if you have it done on the regularly scheduled days. It will cost \$55.00 per treatment on any other day. If you are on this service please be sure that we have an Authorized Entry form signed and in our possession if you will not be home when the technician arrives. If you are not on this service but would like to be, we do have contract forms available in the Management Office or on our website (maunaluan.com). PLEASE NOTE: all requests for service must be made with Diversified not later than Wednesday, August 20, 2014, otherwise they will be unable to accommodate you. If you have any questions you may contact us at 395-7544 or contact Diversified Exterminators at (808) 841-5855.



On Monday, August 25, 2014, American Window Cleaning (AWC) will be here for the quarterly cleaning of the exterior apartment windows here at the Mauna Luan. We will post notices on the 1<sup>st</sup>, 3<sup>rd</sup> and 5<sup>th</sup> elevator landings in each building the week prior to this cleaning as a reminder to everyone. As before, all plants will need to be removed from exterior planter boxes, and if you have screens blocking access to any of your windows, they will need to be removed also, unless you choose to clean those windows yourself. Here is the tentative window washing schedule, weather permitting:

Mon, 8/25/14 Tue, 8/26/14 Wed, 8/27/14 Thur, 8/28/14 Fri, 8/29/14

- West A,B,C,D,E apts
  West F,G,H,J,K,L apts
  East A,B,C,D,E apts
  East F,G,H,J,K,L apts
- Overflow day

If the weather does not cooperate, this schedule is subject to change. We will keep you updated with daily notices on the elevator landings. If you have any questions please contact the Management Office at 395-7544.

# BOARD OF DIRECTORS "MEET & GREET" FOR OWNERS INTERESTED IN RUNNING FOR THE MAUNA LUAN BOARD OF DIRECTORS

The Board of Directors is currently soliciting resumes from any owner who would like to contribute to the Mauna Luan as a member of the Board of Directors. To help interested owners understand the duties and responsibilities of being a director, the Board is hosting a "meet & greet" for all Mauna Luan owners on Thursday, August 7, 2014 between the hours of 6:00 p.m. and 8:00 p.m., in the West Lobby. There will be refreshments provided so stop down and meet your Board of Directors and learn more about the process. If you cannot make this get together but are still interested in possibly becoming a director, please submit a resume, not to exceed one  $8-1/2 \times 11$  paper, to the management office not later than close of business on Wednesday, August 20, 2014. This is the perfect opportunity for you to invest some time to protect your most valuable asset - - your home, and have your voice heard in the operations of the Mauna Luan. A Search Committee has been appointed to review resumes, and conduct interviews of

candidates who wish to serve on the Board. The Search Committee will contact you to make arrangements to meet with the committee. This committee will then make a recommendation to the full Board as to how they will vote any proxies given to them for the election of directors at the Thirty-Ninth Annual Owners' Meeting to be held on Wednesday, November 5, 2014. If anyone has any questions about this process or the commitment for a Board member, please feel free to contact the Management Office at 395-7544 for clarification and we will place you in touch with one of your directors.

#### SECURITY & VISITOR INFORMATION

We would like to again ask for everyone's help with our visitor policies. Please remember that whenever you invite visitors over to the Mauna Luan that they will need to know both your last name and apartment number when they come to the guardhouse at the entrance. Many times visitors show up at our property and do not have this information. Because of that they are held up at the entrance while security tries to determine who the resident host may be. This can sometimes lead to problems when visitors feel they are not being treated fairly. To help smooth out the process, we would like to ask that all of our residents try to ensure that all visitors do know, at a minimum, your last name and apartment number. If they have a telephone number security can verify their status but if all else fails, they will not be permitted onto the property. Thank you for your help with this matter. Mahalo!

#### **HOLDING OF ELEVATORS**

Just a reminder that you should not block the elevator doors with foreign objects so you can run back into your apartment for something you may have forgotten. If you need to return to your apartment please release the elevator for others to use and recall it when you are ready to use it. Your help will be appreciated.

### CONSTRUCTION/RENOVATION REMINDER

Just a reminder that construction and/or renovation in the individual apartments may only be done Monday thru Friday, between the hours of 8:00 a.m. and 5:00 p.m., unless the work does not generate any noise. Anything that generates noise may not be done at any other time. ALSO, if you are planning any type of work that does generate a lot of noise, we highly recommend that you contact the Management Office prior to commencing the work so we can notify surrounding units to make them aware of your schedule and they can plan their days around when the noise is going on or at least be aware of it. Mahalo!

#### PENGUINS WATER EXERCISE CLASS

The Penguins water exercise group is always looking for residents who wish to improve their physical fitness in a friendly atmosphere. Benefits of water exercises include limberness and stamina as well as feeling good The Penguins currently meet on about oneself.

Monday, Wednesday and Friday from 8:30 a.m. to 9:30 a.m. in the heated West Pool. There is no fee involved and it is also a nice way to meet some of your fellow neighbors and get some exercise to boot! Come on down to the West Pool some morning and try it out.



#### NOISE FROM POOL AREAS

Another reminder regarding the amount of noise that is normally generated from our swimming recreations areas. This summer has seen a large increase in the use of our swimming pool areas by residents and their guests. Although we want our



residents to use and enjoy our recreation areas we also need to consider our residents who are trying to enjoy their homes. The design of the Mauna Luan with the recreation facilities directly in front of the living units makes it very difficult to balance the enjoyment of people in the pool areas with those in their apartments. However, there are limits to noise generated in the pool areas so we need to ask everyone to be aware of this and try to keep that noise down as much as possible. The occasional loud scream or talking is okay but continual or repeated loud screaming or squealing needs to be held in check for the benefit of everyone. If you observe someone from your group making sustained loud noise we would appreciate your stepping in to handle the situation before our security needs to be called in.

As always, we solicit your comments, suggestions and even complaints to help keep the Mauna Luan one of the finest places to live in Hawaii.

